

## How much does using your GP surgery cost?

The NHS provides an amazing service to patients free of charge at the point of care. But how much does it actually cost to provide the service? Here are a few examples:

5 minute blood test appointment	£3.58
15 minute nurse appointment	£10.75
GP appointment	£36.00
Average prescription cost to the NHS	£28.00*

We know that there are times when patients are genuinely not able to attend an appointment. However, the majority of missed appointments could be avoided and if cancelled, could be used by another patient.

Using the costings above, we have looked at the number of missed appointments from April 2016 to March 2017. The total cost of missed appointments for the year is a staggering:

**£24,778.38**

This is a **direct cost** to your GP surgery and is money that could have been used to see and treat other patients and to improve access for all.

If you are not able to make your appointment or you no longer need it, **please** contact the surgery to let us know so we can offer your appointment to another patient. We have a range of ways to cancel your appointment, even when the surgery is closed:

**Monday – Friday 8.00am – 6.30pm**

Call us on 01283 732257

Drop into the surgery to cancel in person

**24hrs a day, 7 days a week, 365 days a year**

Cancel online using SystemOnline

Call us on 01283 732257 and press 1 to use our automated service

Text your name, date of birth and appointment details to 07858 892891

**Please help us to prevent wasting precious NHS resources**